

CODE RED WEATHER WARNING ALERT SYSTEM

FREQUENTLY ASKED QUESTIONS

Question: We already have Code Red service in Brecksville. Why do we need another system?

Answer: Code Red Weather Warning can provide critical extra time for preparation in case severe weather threatens. Warning calls are initiated automatically, with no interaction needed by City personnel, in response to National Weather Service (NWS) warnings. Their technology allows calls to be placed within seconds of the warning, and calls are directed only to those who are in the projected path of the storm or in the area of flash flooding.

Question: I'm already signed up for Code Red. Will I receive the Weather Warning calls, too?

Answer: No. You must fill in a new registration to be part of the new weather warning service.

Question: How do I know if I'm signed up for Code Red at all?

Answer: If you received a test call in the past from the City of Brecksville, you are registered in the *Code Red* alert system, but not the Weather Warning system.

Question: I want to receive a warning call whenever my family or residence may be in danger. What's the best way to insure that?

Answer: Register for the Code Red Weather Warning. If your phone number is not already included in the Code Red alert system, it will be added there as well.

Question: I hear weather warnings on TV, and the City has warning sirens. Why do we need Code Red Weather Warning, too?

Answer: A dangerous storm warning may be issued by the National Weather Service while you're sleeping. Your windows may be closed, making it difficult for you to hear the siren. A phone call will wake you and give you a chance to prepare for the storm.

Question: If I register, will I be called every time the National Weather Service issues a storm warning for Cuyahoga County?

Answer: Code Red uses advanced polygon-based technology to determine the areas that may be most vulnerable. Calls are only sent out to those whose

addresses fall within the polygon. This may be a very small area or a very large one, depending on the storm.