

Telecommunications Commission

Wednesday, September 14,, 2016 – 5:30 P.M.

Council Chambers – Brecksville City Hall

Members Present: Joe Fleming, John Guardado, Jim Steiger, Darryl Mancini

Members Absent: Gerald Broski, Gene Lustik, Jack Shott

Others Present: Kevin Lynch – AT&T

The meeting began at 5:30 p.m. with the pledge of allegiance. The first order of business was the approval of the minutes from the May 16, 2016 meeting. All were in favor.

New Business

Kevin Lynch gave the following updates for AT&T Direct TV. Customers will now be able to watch video on AT&T's smart phone and it will not go against their data plan. Currently it is limited to only select channels based on agreements AT&T has with different broadcasters.

AT&T has recently announced a program called ACCESS which is an affordable home internet service for any household that has a SNAP participant. SNAP stands for Supplemental Nutrition Assistance Program. If the participant is within AT&T's 21 state footprint they qualify for internet access for as little as \$10.00/month. This is a four year program as a result of the acquisition of Direct TV. Kevin also spoke about a program called GigaPower available in the Cleveland area which brings fiber optics to the house for faster internet service.

Customer Complaints

One resident call regarding problems with TV and Internet reception through AT&T. The resident was unable to access the internet and was having issues with the TV picture freezing up. Although the house was re-wired there were still problems. Kevin Lynch was notified for resolution to the problem. A crew was being dispatched the next day.

Franchise Fees

The commission reviewed the 2nd quarter fees for 2016 and determined that there was a decrease in cable and an increase in AT&T.

Open Forum

With no further business to discuss the meeting adjourned at 5:45 p.m. Motion to adjourn by Joe Fleming. Seconded by Jim Steiger.

John Guardado – Chairman

Joe Fleming - Secretary

Darryl Mancini – Vice Chairman

Minutes prepared by recording secretary Christine Dubiel